

## EMPOWERING EVERY STEP: Navigating Through Transitions of Care

10:00 a.m. – 10:10 a.m.

### WELCOME

*Kelley Moultry, MPH, CHES, CPF, Susan G. Komen*

10:15 a.m. – 10:40 a.m.

### KEYNOTE: BRIDGING THE CARE CONTINUUM

*SPEAKER: Khadijah Khan, Walgreens*

Discuss the importance of equitable access to innovative health care advances for communities that are underserved.

10:40 a.m. – 12:00 p.m.

### NAVIGATING CRITICAL TRANSITIONS IN CARE

*FACILITATOR: Julie McMahon, MPH, Susan G. Komen*

*SPEAKERS: Molly Guthrie, Susan G. Komen; Danelle Johnston, MSN, RN, OCN, HON ONN-CG, Genomic Life; Jessica Jones, MSN, RN, Stand Up 2 Breast Cancer, Penn Medicine; Sabrina Mayhew, PhD, RN, CN-BN, Breastcancertrials.org; Dolores Moorehead, MS, APCC, Women's Cancer Resource Center*

Explore the breast cancer care continuum from screening to survivorship, defining critical decision points, potential barriers and solutions to support patients through transitions of care.

12:00 p.m. – 12:20 p.m.

### SUSTAINING A PATIENT-CENTERED WORKFORCE: REIMBURSEMENT OF NAVIGATION ACROSS THE CONTINUUM OF CARE

*SPEAKERS: Monica Dean, HON-OPN-CG, Academy of Oncology Nurse and Patient Navigators;*

*Mandi Pratt-Chapman, PHD, MA, HON-OPN-CG, George Washington University*

Effective support for patients requires a skilled and sustainable workforce. Learn about opportunities and resources for navigators to train, become certified and be reimbursed.

12:20 p.m. – 12:50 p.m.

### BREAK

12:50 p.m. – 1:20 p.m.

### SUSTAINING A PATIENT-CENTERED WORKFORCE: MASTERING PROFESSIONAL BOUNDARIES

*SPEAKERS: Mari Montesano, MSW, LCSW, OSW-C, Kristen Scheeler, MSSW, CAPSW, Susan G. Komen Patient Care Center*

Learn about strategies for navigators on maintaining healthy boundaries, stress management and resilience that both support patients through the continuum of care and sustain the well-being of navigators.

1:20 p.m. – 2:00 p.m.

### FINANCIAL NAVIGATION FOR PATIENT-CENTERED CARE

*FACILITATOR: Natasha Seng, MID, MS, Susan G. Komen*

*SPEAKERS: Richard Fahrer, EAO-CRC, Pfizer; Monica Fawzy Bryant, ESQ, Triage Cancer; Toni Lee, Susan G. Komen Patient Care Center*

Finances remain one of the most frequent barriers to receiving high-quality, individualized care and a challenge especially in transitions of care between phases of treatment and providers. Discuss the roles of resource navigation and insurance optimization in overcoming financial barriers to health care and addressing financial toxicity.

2:00 p.m. – 2:05 p.m.

### BREAK

2:05 p.m. – 2:25 p.m.

### ACTIVE LISTENING FOR PATIENT-CENTERED CARE

Learn about active listening as a tool to enhance a patient's preferences and needs as part of their care plan across transitions in care and care teams.

2:25 p.m. – 2:50 p.m.

### RESOURCE SHARING

Collaborate to share resources from partners, the Navigation Nation Community and Komen's Patient Care Center.

2:50 p.m. – 3:00 p.m.

### CONCLUSION